



➤ Field Service Technician

In the role of a Field Service Technician (FST), you will work with trained Field Service Technicians to gain the training and knowledge required to perform Zimmermann machine installations, troubleshooting, repairs, testing, preventative maintenance and machine modifications at our customer's facilities and via telephone if the situation permits. As a FST for Zimmermann Inc., you will have the opportunity to travel to new places, meet new people and stay current on relevant technology through training, all while learning valuable new skills.

Essential Duties and Responsibilities

- Provide high quality, efficient and timely machine/tooling installation, repair and maintenance on customer site as assigned
- Write detailed reports after each service visit. Must have the ability to accurately document, complete and report required information for work records, customers and internal records
- Consults with other team members, internal departments and/or external vendors to resolve issues related to installation, service/repair, etc.
- Assist other departments at Zimmermann Inc. as needed; i.e., Customer Service, Warehouse, Shipping
- Other duties as assigned

Essential requirements

- Preferred - 2 year Electrical, Mechanical or Technical Degree or 2-5 years'
- experience as a field service technician in the machine industry a plus.

- Experience in troubleshooting, installation, and repair of machine tools
- Knowledge of CNC Controls by Siemens, Heidenhain or Fanuc desired but not required
- Ability to work independently in a timely manner with high quality under minimal supervision
- Working knowledge of how to read mechanical drawings and wiring diagrams
- May require significant support to include weekend/holiday work
- Must be able and have clearance to travel extensively in North America, Canada and Mexico with a valid passport. Approx.80% travel required
- A valid driver's license and a good driving record
- Demonstrated ability and commitment to customer satisfaction
- Good interpersonal communication skills
- Ability to maintain professional conduct when dealing with customers, colleagues and suppliers
- Physical demands: Must have the ability to lift up to 50 lbs., may include standing and bending for a longer period of time
- Ability to pass a background check and a drug screen
- Must be eligible to work in the US without VISA sponsorship

Benefits

Dynamic work environment within a rapidly growing organization. Excellent company benefits provided: Competitive Pay, Uniforms, Paid Time Off, Paid Holidays, 401K, Medical and Dental Insurance and Short-Term and Long-Term Disability Insurance

Are you interested? Please send your application to: careers@zimmermann-inc.com.
If you have any questions, please call+1 248 305 9707 and Christine will be happy to help you.